Steps to Set Up Your Online Booking Account and Schedule an Appointment

1. For a regular adult: (For adding children under 16, please refer to page 6)

We now offer an upgraded online booking system, where each patient will have their own account. This means you no longer need to enter your CareCard number each time. In addition, you can easily view and reschedule your appointments, receive follow-up medical reminder emails, and track your health status—for example, by recording your blood pressure and other information.

► To get started, Visit www.jvonmedical.ca

scroll down to the section below, click Book virtual or Book In-clinic

| Book Virtual | Book In-Clinic |
|--|---|
| | |
| After clicking, you will be directed to this page: | |
| ◆ Select your preferred language, the | en 🖣 |
| | EN -) |
| | |
| | Let's Get You Connected Connect or create your patient profile now |
| | |
| | |
| Access to timely healthcare Fasily manage your appointments on the pol | |
| <u></u> | |
| Medication Management Find medications easily and get reminders | Email |
| | accept Terms and Conditions and Prime-Philos To protect your privacy. |
| Integrated Digital Health Records Providing access to centralized data to you and your providers | proceeding. Send Magic Link |
| | |

◆ Enter your email address - make sure each patient has an INDIVIDUAL email, as emails cannot be shared between accounts.

 \diamond Read and accept the terms and conditions.

| Quippo Healthcare Simplified | Let's Get You Connected Connect or create your patient profile now |
|---|---|
| Access to timely healthcare Easily manage your appointments on the go! | |
| Medication Management Find medications easily and get reminders | Email I accept <u>Terms and Conditions</u> and <u>Privacy Policy</u> . To protect your privacy, we must verify your identity before |
| Providing access to centralized data to you and your providers | Send Magic Link |
| | |

✓ Then Click "Send Magic Link" and wait for the confirmation message.

 \fbox then Check your email inbox and $\displaystyle \stackrel{\frown}{\rightarrow}$

then Click the "Access Quipo" button in the message you receive.



 \diamondsuit Select "I have a health card",



-

- First Name

Then enter:

- Last Name
- Gender
- Date of Birth (must be at least 16)
- Health Card Number

| | Setup Your Profile Please complete the fields below with the requested information to proceed |
|--|---|
| | First Name |
| Access to timely healthcare | Last Name |
| Easily manage your appointments on the gol | Gender Male Female Non-Binary |
| Medication Management Find medications easily and get reminders | Date of Birth |
| Integrated Digital Health Records | Health Card Number |
| Providing access to centralized data to you and your providers | Back Continue |
| | 1 |
| | |

Click "Continue", then the system will automatically fill in your phone number and address.

Final Step: Click "Continue" again to log in and begin booking, modifying, or canceling appointments.



Booking Instructions for Individuals Under the Age of 16

2. Adding a Child Under 16 to Your Account

If you have a child under 16 and would like to add them to your account, here are some easy-to-follow instructions to help you through the process



Please fill out the form below. Next Page 📗

Note: At the end, you'll be asked to indicate your relationship to another patient. While this is mainly for adding children under 16, options like "spouse" or "family member" may appear. These exist for special cases (e.g., Power of Attorney or patients with disabilities). We still strongly recommend that every adult uses their <u>OWN</u> email account.

Kindly fill out the information below

| Add Patient (Family Member) | |
|-----------------------------|--------|
| SMS Notification | OFF |
| First Name * | |
| Last Name ' | |
| Date-Of-Birth(YYYY-MM-DD) * | |
| Gender * | • |
| Email • email@gmail.com | |
| Primary Phone Number * | Cell V |
| BC Personal Health Number * | |
| I do not have a PHN | |
| Street Address | |
| This field is required. | |
| Vancouver | |
| City is required | |
| Province | |
| Province is required | |
| A1A 1A1 | |
| Postal Code is required | |
| Relationship | • |
| Save Patient | |

Booking Instructions Review

a)Posting Date:

The updated instructions will be available on our website starting May 18, 2025 for your review.

b)How to Access:

Visit our website at www.jvonmedical.ca

Navigate to the 'Booking Instruction' section.



c)Review Instructions:

Please review the updated booking instructions to ensure you have all the necessary information.